

AMENDMENTS

AMENDMENTS TO THE CLAIMS

1. (currently amended) A system for providing product information for a predetermined product comprising:
- a product information apparatus comprising an indicator ~~associated with a predetermined product, said indicator~~ contained in a memory; and
- ~~said a predetermined product, said predetermined product~~ coupleable to a programmable logic controller, ~~said the~~ programmable logic controller coupleable to a network, said indicator associated with said predetermined product and indicative of a network web page where product information is provided for ~~the said~~ said predetermined product, the network web page comprising an on-line product support help window.
2. (currently amended) The system of claim 1, wherein said indicator is specific to ~~each said~~ predetermined product, such that a plurality of indicators that direct to a plurality of web pages are provided, each web page providing specific product information relevant to ~~a specifiesaid~~ predetermined product.
3. (previously presented) The system of claim 1, wherein said indicator is an URL of a web page.
4. (previously presented) The system of claim 1, further comprising a label affixed to the predetermined product, wherein said label comprises said memory.

AMENDMENT UNDER 37 C.F.R. 1.116


EXPEDITED PROCEDURE

EXAMINING GROUP 3627

PATENT

ATTORNEY DOCKET NO. 2000P7518 US (1009-026)

SERIAL NO. 09/528,693

 5. (previously presented) The system of claim 1, wherein said memory is a micro-chip memory.

6. (previously presented) The system of claim 5, wherein the programmable logic controller is coupled to the network via means for automatically interfacing to the Internet to access said web page based on said indicator.

7. – 20. (canceled)
